

'24

GUIDE TO MANAGEMENT SERVICES



This annual guide provides a starting point for association boards seeking management services.



2024 CAI-NE

Guide to Management Services

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	AFFINITY REALTY & PROPERTY MANAGEMENT, LLC	ALLIED PROPERTY MANAGEMENT	ALPINE PROPERTY MANAGEMENT CORPORATION	AMERICAN PROPERTIES TEAM, INC.	BARKAN MANAGEMENT COMPANY, INC.	BRIGGS, LLC, AAMC	CROWNSHIELD MANAGEMENT CORP.	DANNIN MANAGEMENT CORPORATION	THE DARTMOUTH GROUP, AN ASSOCIA COMPANY AAMC	FIRST REALTY MANAGEMENT CORP., AMO	FIRSTSERVICE RESIDENTIAL, AMO, AAMC	FRANKLIN SQUARE MANAGEMENT
CAI MEMBER	●	●	●	●	●	●	●	●	●	●	●	●
CAI & CAMICB PROFESSIONAL CREDENTIALS												
ACCREDITED ASSOCIATION MANAGEMENT COMPANY (AAMC)						●			●		●	
PROFESSIONAL COMMUNITY ASSOCIATION MANAGER (PCAM)				●	●	●	●	●	●		●	●
ASSOCIATION MANAGEMENT SPECIALIST (AMS)	●			●	●	●	●	●	●		●	
CERTIFIED MANAGER OF COMMUNITY ASSOCIATIONS (CMCA)	●			●	●	●	●	●	●		●	●
MANAGE IN THE FOLLOWING NEW ENGLAND STATES												
CONNECTICUT					●							
MAINE	●				●	●					●	
MASSACHUSETTS	●	●	●	●	●	●	●	●	●	●	●	●
NEW HAMPSHIRE				●		●	●		●	●	●	
RHODE ISLAND					●	●			●	●	●	●
VERMONT											●	
COMMUNICATIONS/TRAINING												
NEWSLETTER PUBLICATION			●	●	●		●		●	●	●	●
CLIENT EDUCATION		●	●	●	●	●	●		●	●	●	●
ASSOCIATION SHORT/LONG TERM PLANNING		●	●	●	●	●	●	●	●	●	●	●
FINANCIAL SERVICES PROVIDED												
MONTHLY ASSESSMENTS	●	●	●	●	●	●	●	●	●	●	●	●
BOOKKEEPING/ACCOUNTING/FINANCIAL REPORTING	●	●	●	●	●	●	●	●	●	●	●	●
FINANCIAL PLANNING/LONG RANGE BUDGET PLANNING	●	●	●	●	●	●	●	●	●	●	●	●
TECHNOLOGY												
COMMUNITY WEBSITES	●	●	●	●		●	●	●	●	●	●	●
BUILDING MAINTENANCE TRACKING	●	●	●	●	●	●	●	●	●	●	●	●
ONLINE MANAGEMENT SERVICES	●	●	●	●	●	●	●	●	●	●	●	●
BUILDING/GROUNDS MAINTENANCE												
CLEANING/JANITORIAL SERVICES	●					●	●			●	●	
IN-HOUSE MAINTENANCE STAFF	●	●	●	●		●		●	●	●	●	●
CAPITAL PROJECT MANAGEMENT	●	●	●	●	●	●	●	●	●	●	●	●
24 HOUR EMERGENCY SERVICE	●	●	●	●	●	●	●				●	●
OTHER												
MANAGE SMALL ASSOCIATIONS		●				●			●		●	●
PROVIDE DEVELOPER TRANSITION SERVICES	●	●	●	●	●		●		●	●	●	●

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CAI MEMBER	●	●	●	●	●	●	●	●	●	●	●
CAI & CAMICB PROFESSIONAL CREDENTIALS											
ACCREDITED ASSOCIATION MANAGEMENT COMPANY (AAMC)					●						
PROFESSIONAL COMMUNITY ASSOCIATION MANAGER (PCAM)	●	●			●				●		●
ASSOCIATION MANAGEMENT SPECIALIST (AMS)	●	●			●	●				●	●
CERTIFIED MANAGER OF COMMUNITY ASSOCIATIONS (CMCA)	●	●			●	●	●	●		●	●
MANAGE IN THE FOLLOWING NEW ENGLAND STATES											
CONNECTICUT											
MAINE	●										
MASSACHUSETTS	●	●	●	●	●	●	●	●	●	●	●
NEW HAMPSHIRE	●			●						●	●
RHODE ISLAND	●			●	●						
VERMONT				●							
COMMUNICATIONS/TRAINING											
NEWSLETTER PUBLICATION					●	●	●	●	●	●	
CLIENT EDUCATION	●		●		●	●		●	●	●	●
ASSOCIATION SHORT/LONG TERM PLANNING		●	●		●	●	●	●	●	●	●
FINANCIAL SERVICES PROVIDED											
MONTHLY ASSESSMENTS	●	●	●	●	●	●	●	●	●	●	
BOOKKEEPING/ACCOUNTING/FINANCIAL REPORTING	●	●	●	●	●	●	●	●	●	●	●
FINANCIAL PLANNING/LONG RANGE BUDGET PLANNING		●	●	●	●	●	●	●	●	●	●
TECHNOLOGY											
COMMUNITY WEBSITES	●	●		●	●	●	●	●	●	●	●
BUILDING MAINTENANCE TRACKING	●	●	●	●	●	●	●	●	●	●	●
ONLINE MANAGEMENT SERVICES	●	●	●	●	●	●	●	●	●	●	●
BUILDING/GROUNDS MAINTENANCE											
CLEANING/JANITORIAL SERVICES		●		●			●	●			
IN-HOUSE MAINTENANCE STAFF	●	●	●	●	●	●	●	●	●	●	●
CAPITAL PROJECT MANAGEMENT	●	●	●	●	●	●	●	●	●	●	●
24 HOUR EMERGENCY SERVICE	●	●	●	●	●	●	●	●	●	●	●
OTHER											
MANAGE SMALL ASSOCIATIONS		●				●		●		●	
PROVIDE DEVELOPER TRANSITION SERVICES	●	●				●	●	●	●	●	●

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Located in Boston, our firm handles 50 associations inside the Route 495 belt. We offer a proven management system with a low unit-to-personnel ratio, multifaceted real estate experience, flexibility and a reliable and consistent approach to community issues. Our unique experiences will help property owners realize consistently higher values.

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We take a proactive approach to property management. We minimize problems through clear communication, preventive maintenance and planning, and financial controls. Our goal is to preserve and enhance your association's quality of life, marketability, and value. First Realty is an Accredited Management Organization with regional offices in Worcester and Providence.

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FirstService Residential is one of New England's residential property management leaders with national resources, partnering with over 8,500 communities across North America. HOAs, community associations and condos rely on our extensive experience, resources and local expertise to maximize their property values and enhance their residents' lifestyles.

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We specialize in condominium and homeowner association management. With over 30 years of growth, we actively manage 350 associations throughout all of New England. Our 150 property managers, accountants, office support and maintenance technicians are focused only on our condominium and homeowner association portfolio.



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Founded in 1987, we work with condominium associations that expect smart, honest, responsive service. Our dedication to quality service and the enhancement of our client's property is our primary goal. Our staff is trained to be proactive so you'll see the results. Let the THC team demonstrate to you what quality management feels like.

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We are a Lexington based office managing over 3000 condo units in the greater Boston area. With a professional staff, we attribute our growth to our property owner's strong support and appreciation for our services. Our team provides owners exemplary property management services and great communities for our residents.

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Maloney has been creating first class communities since 1981. We manage over 8,000 units of housing in more than 80 communities across New England. We provide exceptional real estate services to help our clients create happy homes and thriving communities. Let's talk about how we can help you today.

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Our track record of exceptional service is shown through our nationally certified managers and professional team who work to ensure our client's communities are well-managed, financially sound, and a place owners are proud to live and work. We provide personalized and innovative services offering the latest in reporting, tracking, and communication. Visit our website.

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Our firm is geared towards discriminating owners who want professional hands-on service and out-of-the-box thinking.

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FAX: 978-686-4664
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WWW.PMANDOVER.COM

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617-354-6480
FAX: 617-354-7854
MOREINFO@THAYERASSOCIATES.COM
WWW.THAYERASSOCIATES.COM

We maintain long-term relationships with our clients; many for 10 or more years. The history of stability with our clients demonstrates our ability to provide quality management services including consulting, brokerage, construction, and financial services. Thayer & Associates oversees condominium and homeowner associations, multifamily assets, and commercial units representing approximately 6,500 units in the Greater Boston area.



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